

Conditions of dispatch and payment

The terms and conditions, hereinafter referred to, apply to all orders placed GR Dance Europe, domiciled at Ter Mergel 3 | 9820 Merelbeke-Melle | Belgium, hereinafter referred to as the "seller".

The present general conditions constitute the agreement binding the seller and the customer, they are hereinafter jointly called the "parties".

The "customer" is any natural person or legal entity ordering products from the seller.

The "consumer" is the customer, natural person, who is acting for purposes outside his trade, business, craft or profession.

The present general terms and conditions are the only ones applicable between the parties.

They exclude the customer's general or special conditions that the seller has not expressly accepted in writing. The general terms and conditions can be freely consulted at any time on the seller's website: <https://www.greurope.com>, so that when placing an order, the customer must declare that he has taken note of the general terms and conditions and confirms that he accepts the rights and obligations arising from them.

The seller reserves the right to modify these general conditions at any time, this without prior notice, subject to these changes being displayed on its website. These modifications will apply to orders for products placed thereafter.

Offer and order

To place an order, the customer selects the product(s) he wishes to order by browsing the seller's website, fills in the requested information, checks the correctness of the order and then makes the payment.

After receiving confirmation of the payment due to the banking institution, the seller sends the customer a summary of his order. This summary includes the order number, the products ordered and their order price.

The seller reserves the right to suspend, cancel or refuse the customer's order, in particular if the data communicated by the customer prove to be manifestly wrong or incomplete or if a dispute exists regarding the payment of a previous order.

In the event of cancellation of the order by the customer, for whatever reason and barring force majeure, after it has been accepted by the seller, a sum equal to 30% of the price of the order shall be acquired by the seller by way of damages and interest and invoiced to the customer.

Price

The price of the products and/or services is shown in euros, taxes included.

Any increase in VAT (Value Added Tax) or any new tax that would be imposed between the time of the order and the delivery and/or execution will be automatically charged to the customer.

Possible costs of delivery are not included in the displayed price, but are calculated separately in the course of the ordering procedure, in function of the method and place of delivery, as well as in function of the number of products ordered.

Terms

Unless otherwise expressly accepted in writing by the seller, the delivery and/or performance deadlines mentioned in the general terms and conditions are not expiry dates. The seller cannot be held liable unless it is a significant delay attributable to its gross negligence.

The customer may not invoke the delivery and execution deadlines to break the contract, may not claim damages or interest, and may not assert any other claim, unless otherwise expressly accepted in writing by the seller.

In the event of a delay in delivery of more than thirty working days, the customer will have to send a notice of default by registered letter to the seller, which will then allow the latter 50% of the prescribed period to deliver the product(s) ordered.

Retention of title

The seller remains the owner of the products ordered until the day of full payment.

Ownership of the products is transferred to the customer only after collection or delivery of the items and after full payment of the order. As an exception to Article 1583 of the Civil Code, the sold, delivered or installed goods remain the exclusive property of the seller until the day of full payment of the invoice.

As long as the payment of the sales price has not been made, the customer is prohibited from pledging, donating or using the items as security in any way. The customer is expressly prohibited from making any changes to the items, making them immovable by incorporation or use, selling them or disposing of them in any way.

As long as the seller has title to the goods delivered, in accordance with the provisions of this clause, the customer remains liable for the maintenance and good condition of these products. During this period, only the customer will be liable for any loss or damage to the products. If necessary, the customer undertakes to insure the products against any risk.

The customer also undertakes to keep the products in such a way that they cannot be confused with other products and it is clear at all times that the goods belong to the seller.

Delivery of the order

The delivery times indicated by the seller are provided for indicative purposes only and are not binding on the seller. Consequently, a delay in the delivery of the order may in no case give rise to any compensation, interest, breach of contract and/or suspension of the customer's obligations.

The order will only be delivered to the customer or will only be executed after full payment. The transfer of ownership and risks takes place at the time of full payment of the order. Consequently, the customer is informed that he alone bears the risks associated with the delivery.

Availability

The products offered for sale by the seller are only offered to the extent that they are in stock.

In the event of unavailability of one or more products after payment of the order, the Vendor undertakes to inform the Customer as soon as possible and offers the Customer the choice between reimbursement, modification of his order or delayed delivery as soon as the products in question are back in stock.

Receipt of the order and complaints

The customer is required to compare the enclosed order form, as well as the conformity of the products delivered to him/her or which he/she collects at the designated pick-up point, with the products he/she ordered.

Any complaints must be made in writing within 2 working days following the delivery of the order or following notification that the order is available at the collection point provided for this purpose. If the complaint is not submitted in the aforementioned manner and within the stipulated period, it will not be possible to take it into account and the customer will be deemed to have definitively accepted the order. If a complaint proves to be founded, the seller/service provider shall have the choice between replacing the product or refunding the price of these products.

Intellectual property rights

The information, logos, drawings, trademarks, models, slogans, the house style, etc. accessible via the seller's website or catalog are protected by intellectual property rights.

Except prior and express stipulation to the contrary, the customer is not authorized to modify, reproduce, rent, lend, sell, distribute or create derivative works based on all or part of the elements displayed on the website or in the vendor's catalog.

Unless expressly waived, the agreed price does not, under any circumstances, imply a transfer of intellectual property rights and/or industrial rights in any way

Warranty

Warranty Legal warranty for all customers

In accordance with articles 1641 to 1643 of the Civil Code, the seller is obliged to safeguard the products against the hidden defects that render the products unsuitable for the use for which they

are intended, or that reduce this use to such an extent that the customer, had he known about the defect, would not have purchased the products or would have done so only at a lesser price.

If a hidden defect is found, the customer must act within a short period of time, in accordance with Article 1648 of the Civil Code. The customer will have the choice of either returning the product affected by a hidden defect for a full refund of the price, or keeping the product subject to a partial refund of the price.

The seller is not obliged to safeguard the products against the visible defects that the customer observed or could have observed at the time of the sale. The seller is only obliged to indemnify the customer against hidden defects of which he himself was aware at the time of the sale and which he did not report to the customer.

Only the invoice, receipt or order form shall count for the customer as certificates of warranty against the seller. These documents must be kept by the customer and presented in their original version.